



CLEAN-X CONSUMER PRODUCT WARRANTY & PERFORMANCE GUARANTEE

“Your complete satisfaction with our product is our goal!”

Unelko manufactures proprietary, patented and patent-pending cleaners, coatings and surface treatments for the preservation, enhancement and improved appearance of a wide range of household surfaces. Our products are manufactured to the highest standards and specifications. Unlike traditional chemicals, they are designed to make cleaning easier, using less product and with much less effort. Like all products, they must be used and applied as directed on their labels.

Performance Guarantee: Unelko warrants that its cleaners, coatings and new “dual-action” cleaning/coating products will perform as intended and/or provide a durable nano-scale (invisible) water, soil & stain repellent coating that is long lasting and is unaffected by normal washing with soaps or detergents. Our coatings and/or dual-action cleaner/coatings will protect the surface for years depending upon application, exposure and ongoing maintenance. Importantly, the protective coatings can be easily renewed as needed to make cleaning easier, save cleaning time and eliminate the need for harsh chemicals & abrasives. Unelko’s hard surface coatings are maintained with only periodic cleanings using mild detergents and no abrasives. Abrasion will gradually deplete the protective coatings. Unelko’s low surfactant, low VOC cleaners should be used to periodically clean and maintain a “treated” surface for lasting and ongoing surface protection.

Unelko guarantees that its products – when used as directed - will not damage, etch, or discolor the surface; including glass, porcelain, ceramics, marble, granite, plastics, laminates, anodized aluminum and stainless steel.

To make a **Product Warranty** claim, the customer must send the claim to Unelko Corporation at 14641 N. 74th Street, Scottsdale, AZ 85260 via registered or certified mail, marked ATTN: Unelko Warranty Department. The claim must include the following:

1. The barcode of the product that is subject to the claim.
2. The original purchase receipt.
3. A brief explanation of the problems you are having with the product.
4. Your contact information including telephone number.

Please allow up to 3-4 weeks for your claim to be processed.

Unelko’s product warranty does not extend to or cover misapplication or misuse of the product, contamination of the product, excessive over-soiling of the surface, or from normal wear & tear of the surface resulting from exposure to other products, staining & weathering and/or abrasion of the surface due to improper care.